IT Support Disaster Recovery Online Backup Hosted Email M

Managed IT



Having the right IT Support for nurseries and other childcare organisations is doubly important. Not only must the business keep running, but they have a duty of care to protect sensitive personal data.

Jackie Curtis, owner of Activeplay Nursery in Sittingbourne, shares her experience of avoiding potentially devastating IT failures, and how, with the right support, managing their systems is child's play.

## **"A Rich and Varied Experience"**

You've been in business some 14 years now, what were your goals when you set up Activeplay?

The aim of Activeplay Nursery is to provide a safe, happy, caring and homely setting for the children in our care. We believe in offering rich, varied, high quality developmental and educational experiences, as well as encouraging positive relationships with parents and carers.

## "IT Could Have Been A Disaster - Twice!"

Managing IT is important in any business, but are there any particular pressures for a nursery or childcare company?

We have around 100 children in our care, and 17 staff to look after them. In addition to maintaining records of the children and tracking their learning, I have to manage the accounts, salaries and other administrative tasks.

When a parent leaves a child with us, they place us in a position of absolute trust. Yes, we have to provide the physical and emotional care day-to-day and ensure their developmental needs are properly managed. Moreover, we hold a lot of personal and sensitive information about the children, which we have a duty to protect.

We use a laptop for most of these essential tasks, and as the nursery owner, the responsibility of protecting this data rests with me!

"A Position Of Absolute Trust"



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