

WHAT WE DO WITH PERSONAL DATA WHEN YOU USE...

SERVICES

PREMIUM PLUS MAINTENANCE

ANTI-VIRUS

WHAT WE COLLECT

SYSTEMS SUPPORT

- EMAIL ADDRESSES
- USER NAMES
- POSTAL ADDRESSES
- PHONE NUMBERS
- IP ADDRESSES
- JOB TITLES

DESKTOP MONITORING

- USER NAMES
- IP ADDRESSES

- USER NAMES

WHERE WE STORE IT AND WHO WITH

SYSTEMS SUPPORT

OUR OFFICE

NAVERISK

OUR OFFICE

BITDEFENDER GRAVITY ZONE

AWS SERVERS, USA
NORTH VIRGINIA.

EU - US PRIVACY SHIELD
ISO27001 APPLIES.

WHAT WE DO WITH IT

USE DATA TO MONITOR AND MANAGE SYSTEMS FOR PROBLEMS AND RESOLVE SUPPORT ISSUES

SCANNING OF WORKSTATIONS AND SERVERS FOR VIRUS + MALWARE INFECTION.

HOW LONG DO WE STORE IT

FOR THE DURATION OF THE CONTRACT + 3 MONTHS

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PSEUDONYMISED

FOR THE DURATION OF THE CONTRACT

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DELETED

FOR THE DURATION OF THE CONTRACT

↓

DELETED

